

RADAR® PROTECT PROGRAM

Thank you for choosing Radar Tyres.

With proper care and maintenance, you will enjoy driving on your new Radar Tyres for a long time. We want you to be 100% satisfied with your Radar replacement passenger or light truck tyres so they are backed by the RADAR PROTECT PROGRAM.

The Program includes the following benefits:

- **Road Hazard Protection ***
- **30 Days Satisfaction Promise ***
- **Workmanship and Material Limited Warranty**

*Exclusive for Dealers under RADAR Elite Dealer (RED) Program

ROAD HAZARD PROTECTION

Selected Radar tyre ranges offer a ROAD HAZARD PROTECTION to protect consumers against non-repairable damage caused by cut, snag, puncture, bruise or impact break. Typical road hazards are nails, glass, potholes and debris.

The ROAD HAZARD PROTECTION is offered to promote goodwill and is not a warranty that your tyre will not fail or become unserviceable due to a road hazard. This protection is a promise of replacement under the conditions specified below. When an eligible tyre has a road hazard condition during the first 4 mm of treadwear or first 12 months from date of purchase, whichever comes first, the tyre will be replaced with an equivalent* Radar brand tyre free of charge. To be eligible, you need to present:

- the tyre(s),
- proof of purchase (original invoice) showing the date of purchase and that a minimum set of two (2) tyres of the same brand and pattern were purchased and installed on the vehicle at the same time. (If the vehicle has a mix of different brands and patterns, the claim will be rejected).
- Winter tyres require documentation of the timing of the installation and removal of the tyres each winter to maintain coverage under the RADAR PROTECT PROGRAM.

*An "equivalent" new Radar branded tyre shall be either:

- the same range of tyre; or
- a tyre of the same general construction and quality.

The ROAD HAZARD PROTECTION covers tyres of equal or lesser value. If the owner accepts a higher priced tyre, the owner is responsible for covering any difference in price. The owner is responsible for payment of all applicable taxes, demounting, shipping, mounting and balancing charges set forth under this Coverage. The owner is also responsible for payment of local tyre disposal fees and any parts or service regardless of mileage or months of service. This includes payment for tyre rotation, alignment, towing, road service and valve stems.

The ROAD HAZARD PROTECTION program applies only to the following tyre ranges sold by the participating Radar Elite Dealers (RED): Dimax Sport, Dimax R8+, Dimax R8, Dimax, Sprint, Dimax Touring, RPX-800+, RPX-800, Rivera Pro-2, Dimax All Season, Dimax 4 Season, Dimax Winter, Dimax Alpine, Dimax Ice, Renegade A/T 5, Renegade AT Sport.

For the most updated list of eligible ranges and countries please visit www.radartyres.com

30-DAY SATISFACTION PROMISE

Selected Radar Tyres ranges are covered by the 30-DAY SATISFACTION PROMISE. If for any reason, other than an excluded condition listed under the EXCEPTIONS TO PROMISE COVERAGE,

If you are not satisfied with your new set of four (4) tyres within 30 days from date of purchase or the first 1.6 mm of treadwear, whichever comes first, you may exchange all or any one of them for a corresponding number of the same tyres or for another set of tyres.

To be eligible, you need to present:

- the tyre(s),
- proof of purchase (original invoice) showing the date of purchase and that a set of four (4) tyres of the same brand and pattern were purchased and installed on the vehicle at the same time. (If the vehicle has a mix of different brands and patterns, the claim will be rejected),
- Winter tyres require documentation of the timing of the installation and removal of the tyres each winter to maintain coverage under the RADAR PROTECT PROGRAM.

The 30-DAY SATISFACTION PROMISE covers tyres of equal or lesser value. If the owner accepts a higher priced tyre, the owner is responsible for covering any difference in price. The owner is responsible for payment of all applicable taxes, demounting, shipping, mounting and balancing charges set forth under this Coverage. The Owner is also responsible for payment of local tyre disposal fees and any parts or service regardless of mileage or months of service. This includes payment for tyre rotation, alignment, towing, road service and valve stems.

The 30-DAY SATISFACTION PROMISE only applies to the original owner of a new set of four (4) Radar brand passenger tyres purchased and not to the tyres provided under this guarantee.

The 30-DAY SATISFACTION PROMISE only applies to the following tyre ranges sold by the participating Radar Elite Dealers (RED): Dimax Sport, Dimax Sprint, Dimax All Season and Dimax Winter.

For the most updated list of eligible ranges and countries please visit www.radartyres.com

WORKMANSHIP AND MATERIAL LIMITED WARRANTY

All Radar brand tyres are warranted against defects in workmanship and material. If, upon examination by an authorised Radar retailer, it is discovered that an eligible tyre is unserviceable as a result of workmanship or material related conditions, that the warranty period for the tyre has not expired [five (5) years from date of purchase or six (6) years from date of manufacture as per DOT number], and that no EXCEPTIONS TO WARRANTY COVERAGE apply, the tyre will be replaced at no charge (conditions apply) or at prorated cost (determined by reason of claim using mileage and/or tread depth) with an equivalent new Radar tyre by an authorised Radar retailer. Eligibility for no charge replacement and details of prorated calculation can be found under section TYRE REPLACEMENT AND RELATED COSTS.

WARRANTY ELIGIBILITY

Any new Radar passenger and light truck tyre bearing the Radar brand name and DOT number that:

- is owned by the original purchaser
- has remained mounted on the vehicle identified on the receipt of installation and;
- is the correct size and load range for the vehicle according to the

vehicle manufacturer's recommendations or according to the vehicle information placard, is eligible for warranty coverage, subject to the conditions and limitations set forth in this limited warranty.

The ROAD HAZARD PROTECTION and 30-DAY SATISFACTION PROMISE applies to tyres purchased from January 1st, 2025 to December 31st, 2025. Tyres purchased before December 31st, 2024 are subject to the previously published warranty.

WARRANTY PERIOD

The period of warranty coverage for eligible tyres extends until:

- the original usable tread wears down to 1.6 mm, as evidenced by the built-in treadwear indicators in the tread grooves or a tyre tread depth gauge; or
- five (5) years from the date of retail purchase (proof of tyre purchase required); or
- six (6) years from the date of manufacture as per the DOT number, whichever occurs first.

EXCEPTIONS TO LIMITED WARRANTY COVERAGE

The Limited Warranty shall not apply if an eligible tyre shows uneven wear across the tread down to the treadwear indicators (1.6 mm of tread remaining), or the tyre damage or wear condition is due to any one or more of the following:

- Radar does not warrant any repaired tyre.
- Any workmanship and material condition in which the original usable tread wears down to 1.6 mm or after 12 months from date of purchase, whichever comes first.
- Ride Vibration: Any ride/vibration condition after the first 1.6 mm of treadwear or 12 months of service, whichever comes first.
- Improper operation or maintenance. This includes, but is not limited to, effects caused by improper tyre inflation and/or improper load/speed practices. These practices can cause excessive operational temperatures and stresses that exceed the tyre's capabilities and Improper or insufficient tyre rotation
- Wear due to Improper vehicle alignment; includes but not limited to uneven, irregular, or spotty wear, cupping or feathering.
- Flat spotting caused by improper storage or brake lock.
- A tyre that is repairable under European Tyres and Rim Technical Organisation (E.T.R.T.O.) standards.
- Tyres transferred from the vehicle that they were originally installed on.
- Damage due to:
 - A tyre that is damaged due to vandalism or accident.
 - Rim irregularities or rim damage.
 - Snow chains.
 - Vehicle mechanical problems, including brake problems, and vehicle wheel alignment.
 - Extreme temperature exposure.
 - Negligent and abusive driving such as tyre spinning, or racing.
 - Improper tyre storage.
 - Automotive accident.

- Chemical corrosion or Fire.
- Use contrary to the vehicles manufacturer's tyre recommendations.
- Improper stud size and/or installation.
- Improper Mounting or Demounting.
- Alteration: such as, but not limited to, adding a white inlay on blackwall, tread regrooving, tyre truing or siping, or adding sealant materials to the tyre.
- Ozone or weather cracking: Not covered after 48 months from the date of purchase.
- Tyres used in commercial service, competition or for an emergency vehicle.
- Tyres run when flat or under inflated.
- A tyre that is damaged or failed due to racing or off-road use. Failure to observe the maintenance and tyre care obligations described under OWNER OBLIGATIONS or elsewhere herein.
- Winter Tyres must be used during winter months only, defined as a period beginning on or after September 1st of a given year and ending no later than end of May of the following year.

TYRE REPLACEMENT AND RELATED COSTS

An equivalent new Radar tyre shall be either:

- the same range of tyre;
- or a tyre of the same general construction and quality.

If warranty coverage is applicable a result of workmanship or material-related conditions, the eligible tyre will be replaced at no charge to the owner if:

- the warranty claim is submitted within twelve (12) months from the date of purchase; and
- the amount of tread worn from the tyre is 1.6 mm or less of the original usable tread.

Mounting and balancing costs, and applicable taxes, will be the responsibility of the owner. If a warranty claim as a result of workmanship or material-related conditions does not qualify for free replacement, the owner will be responsible for the replacement cost, mounting and balancing costs, and applicable taxes. Replacement cost shall be calculated by the below formula. If treadwear warranty coverage is provided, the owner will be responsible for the replacement cost, mounting and balancing costs and applicable taxes. Replacement cost shall be determined as follows:

Consumer Replacement Cost =

$$\frac{\text{Tyre Mileage at the time of claim}}{\text{Warranted mileage of the tyre}} \times \text{Radar's selling price to the wholesaler for the replacement tyres}$$

ATTENTION AUTHORIZED RETAILERS:

RADAR RESERVES THE RIGHT TO THE FINAL INSPECTION DECISION ON CONDITIONS FOR ALL RETURNED TYRES UNDER EXCEPTIONS TO WARRANTY COVERAGE. RADAR RESERVES THE RIGHT TO TEST ALL TYRES RETURNED FOR VIBRATION. THE RADAR PROTECT PROGRAM HEREIN IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND RADAR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED BY LAW, RADAR DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. THIS IS THE ONLY EXPRESS WARRANTY MADE BY RADAR. NO RADAR EMPLOYEE, RETAILER, OR WHOLESALER HAS THE AUTHORITY TO MAKE ANY WARRANTY, REPRESENTATION, PROMISE OR AGREEMENT ON BEHALF OF RADAR EXCEPT AS EXPRESSLY WRITTEN IN THIS RADAR PROTECT PROGRAM. RADAR DOES NOT INTEND TO REPRESENT THROUGH THIS RADAR PROTECT PROGRAM THAT TYRE FAILURES CAN OR CANNOT HAPPEN.

TYRES PURCHASED FROM UNAUTHORISED/ NON-PARTICIPATING RADAR RED RETAILERS

Tyres purchased from an unauthorised retailer ARE NOT COVERED by the Radar Protection program and 30-day Satisfaction Promise. If a tyre is purchased from an unauthorised retailer, all claims relating to that tyre should be directed to the retailer, and not to OMNI UNITED.

For the most updated list of RADAR RED RETAILERS please visit www.radartyres.com

USABLE TREAD LIFE

When the original usable tread anywhere on a tyre reaches a depth of 16 mm, as evidenced by the built-in treadwear indicators in the tread grooves or a tyre tread depth gauge, the tyre is fully worn out and should be removed from service.

TYRE AGING

All tyres experience age degradation, a condition where the physical and chemical properties of tyres change over time. Age degradation can lead to a sudden tyre failure. To avoid tyre failures caused by age degradation, Radar recommends tyres (including spares) be removed from service and replaced 10 years after their date of manufacture, regardless of tread depth or usable condition. The age of a tyre can be determined by examining the DOT code on the tyre sidewall, or by consulting a tyre service professional.

For the most up-to-date warranty information visit: www.radartyres.com

WARNINGS

To avoid property damage, personal injury or death, Products have to be properly used or operated (i.e., according to their normal and recommended usage), including, without limitation

- Always have your tyres mounted and demounted by specially trained technicians.
- Always mount your tyres on approved rims that meet TRA standards.
- Always have your tyres rotated and inspected regularly.
- Always follow rules and recommendations in your vehicle's owner's manual.
- Always mount studded tyres in sets of four (4).
- Never simultaneously mount studded and non-studded tyres on a vehicle.
- Never mount mixed tyre brands, product ranges and different speed rated tyres on a vehicle.
- Always use correct air pressure recommended by vehicle manufacturer/ETRTO.
- Always use recommended tyre size by the vehicle manufacturer.
- Never inflate beyond 2.8 Bar/40 PSI pressure to seat the beads.
- Always use correct load/air pressure as indicated on the sidewalls of the tyres.

CONDITIONS AND EXCLUSIONS

In accordance with EU law, this warranty has been designated a "Limited Warranty." Nothing in this Limited Warranty is intended as a representation by Radar that tyre failures cannot occur. Any tyre, no

matter how well manufactured, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer.

This Limited Warranty is intended to be in lieu of any and all other warranties and representations, whether express or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. No other warranties or representations of any kind are made by Radar, and none are to be implied by law. Unless pre-empted by applicable law or otherwise prohibited by mandatory rights, Radar disclaims liability for all indirect, consequential, special and incidental damages that are or may be associated with manufacturing and design defects in workmanship or material, including, but not limited to, loss of use, lost profits and loss of business. Some EU Countries may not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The obligations under this warranty may not be enlarged upon or altered.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may have additional rights that vary from country to country. This Limited Warranty is applicable in Europe only. This Limited Warranty is not transferable. All claims arising from this limited warranty or the marketing, sale or performance of the purchased product against radar and its agents, employees, retailers, affiliates, parent or sister corporations, related corporate entities, predecessors, successors or assigns (hereinafter collectively "radar") shall be subject to binding arbitration. you and RADAR TYRES acknowledge your and its right to litigate claims, disputes and controversies arising out of or in connection with this limited warranty or the marketing, sale or performance of the purchased product in court, but prefer to resolve any such claims, disputes and controversies through arbitration and hereby waive the right to litigate such claims, disputes and controversies in court upon election of arbitration by either party. Therefore, you and radar agree that all claims, disputes, and controversies between you and radar arising out of or in connection with this limited warranty, or any other warranties, express or implied, including a failure of warranty, or any claims arising out of or in connection with the marketing, sale or performance of the purchased product, including but not limited to claims for consumer fraud or brought under any consumer protection statute, but excluding claims for personal injury or property damage, shall be finally resolved solely by arbitration, upon election by either party, according to the formal dispute resolution procedures then in effect of the national arbitration forum, or if the national arbitration forum is no longer conducting such arbitrations, a successor organization thereto or such other private arbitration service as you and radar shall mutually agree (the actual authority involved, the "arbitral body"). The arbitral body shall decide the issues submitted in accordance herewith, provided that all substantive questions of law will be determined under the laws of the country in which you purchased the product at issue. You agree that no claim subject to arbitration shall be arbitrated as a class action, or on a class-wide or representative basis, or on behalf of the general public, or on behalf of other persons that may be similarly situated. You further agree that no claim subject to arbitration shall be heard by a jury and that any judgment or award of the arbitral body will be final and not subject to judicial review. All arbitrations will be conducted as document hearings. Each party shall bear its own costs arising from and associated with the document hearing with the exception of the arbitrator's fee which will be borne by all parties in equal shares. If either party requests any procedures beyond a document hearing, the requesting party will be responsible for all fees, including filing and administrative fees, above and beyond the fees required for

document hearings. any award of the arbitrator(s) may be entered as a judgment and shall be enforceable in any court of competent jurisdiction. The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute.



EFFECTIVE 1ST JANUARY 2025